

Section 2



Guidance on Pharmacy Services

Introduction

This section contains guidance to support pharmacists in providing safe and effective pharmacy services, in line with legislation and good practice requirements.

Many pharmacies now offer a wide range of services to patients in addition to dispensing prescriptions and the sale and supply of non-prescription medicines. The appropriate provision of services by pharmacists can enable patient access to medicines, help to detect and prevent certain medical conditions at an early stage and help patients to better manage existing conditions, potentially improving public health, and enhancing inter-professional collaboration.

This section of the folder contains guidance on certain services or groups of services provided in pharmacies. This is to assist pharmacists in identifying the relevant legislation that must be complied with, as well as good practice requirements, to ensure that these services are provided in a safe and effective manner. In addition, all pharmacists must ensure that their practice, in the provision of pharmacy services, is in compliance with the Code of Conduct.

Compliance with the guidance in this section will also serve to assure patients and other healthcare professionals of the quality, accuracy and reliability of the services provided in a pharmacy.

The pharmacy owner, superintendent and supervising pharmacist are responsible for ensuring that the services they provide comply with all relevant legislation, PSI guidance and guidance from other relevant bodies. Clear SOPs on how to carry out pharmacy services must be in place and the superintendent and supervising pharmacist must be satisfied that these are being followed by all staff members.