

Inspection Policy Project: Focus Group Meeting

Pharmacy Inspections

Cycle 1 Inspections - Completed 2014

Inspection Policy Project 2014

- Expert Group
- Survey on current PSI Inspection Policy
- Review of International/National practices
- Report & Recommendations



Updated Inspection Policy

- What's New?
 - ✓ Self Audit for pharmacies
 - ✓ Risk Assessment to determine notice for inspections

Inspection Policy Project Plan

- **Phase 1: Design and Development**
 - ✓ Self-Audit Tool
 - Risk Profiling / Assessment system
 - Inspection Methodologies and Processes
- **Phase 2: Pilot**
 - Conduct pilot inspections
 - Report on pilot phase
- **Phase 3: Roll Out and Implementation**
 - Finalise processes
 - Communication

Self Audit for Pharmacies

Self-Audit for Pharmacies

- What do we mean by Self-Audit?
 - Document to review practises at the pharmacy and manage risks
- Purpose
 - Review and assess current practices
 - Identify potential risks and areas for improvement
 - Action plan to address any deficiencies identified
 - Continuous record of improvements made

Self-Audit for Pharmacies

- How will this benefit pharmacies?
 - Improvements in pharmacy standards and patient safety
 - Allows pharmacies to demonstrate compliance and the good practices in place at the pharmacy
 - Supports Supervising Pharmacists and Superintendent Pharmacists in demonstrating their control and oversight of the pharmacy practise
 - Preparation for inspection
 - Document showing on-going improvements

Summary of Responsibilities / Activities for Self-Audit

Supervising Pharmacist

- **Complete** PSI Self-Audit
- **Identify** non-compliances or areas for improvement and corrective actions
- **Involve** other pharmacists and members of staff in the completion of the Self-Audit
- **Communicate** and implement all observations within the identified timelines
- **Retain** completed Self-Audits
- **Review** previously completed Self-Audits

Superintendent Pharmacist & Pharmacy Owner

- Provide the Supervising Pharmacist with the necessary **support and resources** to complete the PSI Self Audit
- **Review and sign off** on completed self-audits
- Ensure the necessary support and resources are provided to **implement the corrective actions** identified

PSI: Inspection & Enforcement Unit

- **Development** of Self-Audit Template
- **Engagement** with profession during design and development
- **Communication** of requirements / changes to pharmacists and pharmacies
- **Guidance** to help pharmacies complete Self-Audit
- **Review** of Self-Audits at inspection
- **Review** of corrective actions implemented

Proposed Self-Audit Cycle

