

96%

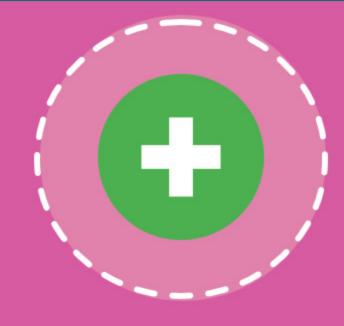
of people are very or quite satisfied with services provided by pharmacies



96%

of people never had reason to complain about the service or treatment they received in a pharmacy





9 out of 10

people say pharmacies are a good place to make more health services available





strongest influencing factors for more services being available from pharmacies

47%

of people go to a pharmacist first for advice on medicines



58%

of people attend a pharmacy at least once a month



39%

of people would consider

52%

of people would not consider

ordering prescription medicines online

