

Report of the Registrar

Council Meeting 22nd June 2023



Highlights from the Registrar

Approval of the HSE's National Immunisation Office (NIO) training in respect of Spikevax® bivalent Original/Omicron BA. 4-5

On 24 April, the Registrar approved the NIO training in respect of Spikevax® bivalent Original/Omicron BA. 4-5, as training for the purposes of Regulation 4F(b) of the Medicinal Products (Prescription and Control of Supply) (Amendment)(No.7) Regulations 2020 (S.I. No. 698 of 2020) to facilitate pharmacist vaccinators in supplying and administering this vaccine, as part of the COVID-19 national vaccination and implementation plan.

PSI invited to join the Pharmacy eHealth Group

In May, we were invited to nominate a member of the recently established Pharmacy eHealth Group. This group is a special advisory committee intended to be used as a forum for cooperation and engagement, aligned with the implementation of the eHealth Strategy for Ireland. Membership includes the Department of Health, HSE, IPU and practising pharmacists. It is chaired by Dr Tamasine Grimes from the School of Pharmacy and Pharmaceutical Sciences, TCD. The group hopes to advance the delivery of patient-centred pharmacy-related healthcare and promote the adoption of eHealth initiatives by building on existing collegiate collaborations to continually improve patient experience and outcomes.

Ongoing Regulatory Work Programmes in 2023

Activity	Outputs	Update
Implement the revised Core Competency Framework (CCF) for pharmacists.	<ul style="list-style-type: none">A roadmap is in place in place for the implementation of the revised CCF for pharmacists in 2023.	Engagement with the Irish Institute of Pharmacy (IIP) regarding the implementation of the revised CCF has continued. An implementation plan focusing on the implementation of the CCF for CPD purposes has been agreed with the IIP, and a communications plan is being finalised. An implementation plan with the Schools of Pharmacy was agreed following a meeting on 26 April.
Revise the Accreditation Standards for CPD Programmes and Courses for Pharmacists and commence the	<ul style="list-style-type: none">Accreditation Standards for CPD Programmes and Courses for Pharmacists reviewed and approved by Council by Q4Project plan in place for MPharm Accreditation	A review of the Accreditation Standards for CPD Programmes has commenced. A Working Group has been established to assist with the review comprising members from University College Cork (UCC), the Irish College of General Practitioners (ICGP),

revision of the MPharm Accreditation Standards.	Standards review and inputs identified by Q4.	and CORU. The first meeting of the Working Group is taking place in July.
Operationalise our Regulatory Risk Statement as a key tool in managing incoming information, intelligence, and strategic learning to help identify and respond to risks to patient safety and/or serious concerns as to the quality of community pharmacy services.	<ul style="list-style-type: none"> • New risk reporting mechanisms developed and operating by year-end. • Continued development of the joined-up approach to identifying and addressing regulatory risk. 	In agreement with ELT, the work in relation to developing the Regulatory Risk Management Framework has moved to the Community Pharmacy Assurance Business Area and will incorporate the continuation of the project with regard to the risk profiling of pharmacies.
Advance our actions to contribute to Ireland's second National Action Plan on Antimicrobial Resistance 2021-2025 (known as iNAP2) to address antimicrobial resistance (AMR) and help advance Ireland's response to AMR by improving awareness and knowledge of AMR amongst the pharmacy profession, including pharmacy students, to ensure that it is an integral part of the delivery of pharmacy services.	<ul style="list-style-type: none"> • Participation of pharmacists in continuing professional development (CPD) and education on AMR, infection prevention and control (IPC) and antimicrobial stewardship (AMS) encouraged by the promotion of resources and increased awareness of the importance of these areas for practice. • Accreditation standards review and relevant guidance documents for RPBs (Retail Pharmacy Business) to be reviewed in 2023 will be informed by HSE's Antimicrobial stewardship: Guidance for all healthcare settings. 	<p>In May, we attended the HSE / EPA / ESRI Environment, Health & Wellbeing Conference 2023: Creating a Healthy Environment for All.</p> <p>The conference explored key issues relating to managing a broad range of environmental and health risks and challenges that we face in creating a fair and healthy environment for all, including a session on "A Better Tomorrow". As part of this session, Dearbhaile Morris, Professor of Antimicrobial Resistance and One Health, University of Galway delivered a presentation on Antimicrobial Resistance - A One Health Challenge.</p>

<p>Operationalise the revised Third Country Qualification Recognition (TCQR) route process leading to registration as a pharmacist.</p>	<ul style="list-style-type: none"> Revised route commenced by end Q4 	<p>The PSI project team is in the process of implementing the revised TCQR route, with the current focus being on developing the holistic assessment component of the new process and on designing a new approach to the adaptation placement system which will see placements managed for the applicants on behalf of the PSI, through a quality assured process.</p> <p>The second meeting of the project Advisory Group took place on 28 April. The focus of the second meeting was on the holistic assessment stage of the revised process. Insights from the meeting are informing the next steps in the development of this process.</p> <p>A Preliminary Market Consultation was published by PSI on 09 June, with a view to gathering insights from the market on potential solutions for establishing the Adaptation Placement Service.</p>
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Communication and Stakeholder Engagement Updates

Overview of meetings attended by the Registrar and PSI staff	
May-June (Bi-weekly meetings)	National COVID-19 Vaccination Programme – Pharmacy Workstream Working Group: Discussions at these meetings focus on the ongoing roll-out of the national COVID-19 vaccination programme in community pharmacy.
2 May 2023	We attended the NMBI/DoH joint Conversations on Nursing and Midwifery Regulation event held in the DoH. The President of PSI Council, Ms. Muireann Ni Shúilleabháin, participated in the panel discussion on “Evolving regulation internationally”.
3, 4, & 5 May 2023	CLEAR’s Seventh International Congress on Professional & Occupational Regulation. The conference was of interest to regulators and sparked interesting discussions amongst attendees on areas such as: <ul style="list-style-type: none"> • Regulatory Research • Data, Strategy, Innovation and Advanced Technology • Governance and Accountability in Professional Regulation
5 May 2023	Colleagues from PSI met with Damien Day, Head of Education, with the GPhC to discuss the Third Country Qualification Recognition route and matters of mutual interest concerning pharmacist registration and education.
9 May 2023	We met with HIQA to discuss their role and regulatory remit concerning pharmacy services provided within a healthcare setting other than community pharmacy.
11 May 2023	We attended our first meeting of the Pharmacy eHealth Group.
12 May 2023	The President and Vice-President of PSI Council and members of the ELT met with the IPU Standing Committee and members of the IPU Leadership team.
17 May 2023	We attended the Environment, Health and Wellbeing Conference 2023, Royal College of Physicians of Ireland. The conference explored key issues relating to managing a broad range of environmental and health risks and challenges that we face in creating a fair and healthy environment for all, including a session on Antimicrobial Resistance - A One Health Challenge.
22 May 2023	We attended the Shortages Framework Stakeholder Meeting at the HPRA to discuss communication, shortage notification and escalation mechanisms concerning medicines availability.
23 May 2023	We attended an event hosted by Quality and Qualifications Ireland (QQI) for professional and regulatory bodies as part of their ‘Finding Common Ground’ series of events, which discussed innovations and enhancements to accreditation processes and systems during and since Lockdown, updates on QQI’s Listing Awarding Body scheme, considerations regarding the use of ‘professional’ in award title stems, and discussion of the Professional Award-type Descriptor.
24 May 2023	We attended a meeting with the Policy & Governance Unit of the National Patient Safety Office at the Department of Health on the “Your Service Your Say”

	initiative, which focused on inviting feedback from professional regulators and patient advocacy groups on its Complaints Process and the recommendation in the Programme for Government to consider bringing complaints regarding clinical judgement under the remit of the Office of the Ombudsman.
24 May 2023	We attended an online meeting of the Committee of Experts on Quality and Safety Standards in Pharmaceutical Practices and Pharmaceutical Care. This Committee is part of the European Directorate for the quality of Medicines and Healthcare (EDQM), which is a Directorate of the Council of Europe.
24 May 2023	We met with the Department of Health to discuss the actions and recommendations of the Emerging Risks to the Future Pharmacy Workforce.
25 May 2023	We hosted the fourth and final meeting of the Working Group established as part of the Emerging Risks to the Future Pharmacy Workforce project.
25 May and 2 June 2023	We met with the Department of Health as part of our ongoing engagement and communication
7 June 2023	We attended a Medical Council Overprescribing Working Group meeting. The group is currently working on a submission to the Department of Health examining the impact of the overprescribing of benzodiazepines, Z drugs and pregabalin in Ireland. This stakeholder group includes representatives from the Medical Council, HSE, HPRA (Health Products Regulatory Authority), Department of Health, the PSI and ICGP (Irish College of General Practitioners).
7 June 2023	<p>We attended the Irish Human Rights and Equality Commission (IHREC) briefing session on their public consultation on the draft Code of Practice on the Public Sector Equality and Human Rights Duty.</p> <p>The draft code seeks to assist public bodies in understanding and implementing the Public Sector Human Rights and Equality Duty in section 42 of the Irish Human Rights and Equality Commission Act 2014 and to promote awareness and understanding of the Duty among staff, service users and members of the public who engage with public bodies.</p> <p>The purpose of the briefing session was to ensure public bodies have full information available to them to support their submission to the consultation, which PSI are in the process of developing.</p>
14 June 2023	We attended the National Healthcare Quality Reporting System (NHQRS) Governance Committee meeting. The primary objective of the NHQRS is to provide publicly available information on the quality of healthcare. The PSI Registrar was nominated to this Committee by the Health and Social Care Regulators' Forum.

15 June 2023	We participated and presented as part of a multi-stakeholder event attended by health media correspondents to inform the public and relevant stakeholders about how medicines shortages are prevented, where possible, and mitigated when they occur through the work of the Medicines Shortages Framework. We collaborated with the DoH, HPRA, HSE and ICGP as part of this event.
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Recent Communication/Engagement with our Registrants:

Communication on the COVID-19 spring booster campaign, vaccination training and mask-wearing in healthcare settings

In April, PSI sent a communication to registrants highlighting important information in relation to the HSE COVID-19 Booster Vaccination Campaign for Spring 2023, PSI's approval of the HSE's National Immunisation Office training for the Spikevax® bivalent Original/Omicron BA. 4-5 vaccine and updated guidance around mask-wearing in healthcare settings.

PSI workforce survey for pharmaceutical assistants

An email was sent in early June to registered pharmaceutical assistants inviting their input to a short survey aimed at reviewing the current working practices of pharmaceutical assistants. This information is being gathered to ensure accurate information is available to the PSI.

Recent communication/collaboration with other regulatory and public authorities:

Communication to registrants on Ozempic, following engagement with the Department of Health, HSE, HPRA and Medical Council.

Following engagement with the Department of Health, HSE, HPRA and Medical Council in relation to the ongoing supply issues with Ozempic, the PSI and Medical Council were asked to share information on this matter with registrants (registered pharmacists, pharmaceutical assistants, and pharmacies) at the end of May. The communication highlighted important medicine availability information in relation to Ozempic (semaglutide). A direct communication was sent to prescribers by the Medical Council. The shared message is available on the [HPRA website](#).

Other External Communication:

- The PSI receives and responds to media queries on a frequent basis. The PSI was contacted by Prime Time for its programme (1 June) in relation to the availability of Ozempic. The PSI provided a short statement in response to questions raised with us, focused on the joint communication issued at the end of May. We were also contacted by the Irish Times with questions about the third country qualification recognition (TCQR) route process, and

comprehensive information was provided in response. An article related to the topic appeared in the Irish Times on 6 June.

- The PSI Annual Report 2022 has been laid before the Houses of the Oireachtas. The Report is being published on our own website with a press release to issue concurrently the week of 19 June.

Public Consultations and other Submissions:

NMBI draft Digital health competency standards and requirements for undergraduate nursing and midwifery education programmes

In April, we responded to a consultation from the Nursing and Midwifery Board of Ireland (NMBI) on its draft digital health competency standards and requirements for undergraduate nursing and midwifery education programmes.

Draft National Risk Assessment 2023

We also provided further feedback on the health-related risks in the draft National Risk Assessment 2023 in April, which had been updated following public consultation. The National Risk Assessment is a collaborative exercise to identify and discuss significant risks facing the country. It focuses on the identification of strategic risks and is a tool to assist departments and agencies to update existing or develop new mitigation plans.

Department of Health Statement of Strategy 2023-2025

The Department of Health has asked us to submit our views as part of the development of the Department's next Statement of Strategy (2023-2025). The Department's Statement of Strategy identifies a clear and select set of strategic priorities for the Department of Health to achieve its mission, aligned with the Programme for Government and the Sláintecare Action Plan.

Department of Health request to Review Medicines Legislation

Between April and May, at the request of the Department of Health, we reviewed and provided feedback on two statutory instruments, which were drafted to amend the Medicinal Products (Prescription and Control of Supply) Regulations 2003 to provide for changes to the COVID-19 vaccination programme.

The PSI made a submission to the OGCI0 Data Collection and Reuse Survey. The survey was carried out by the Office of the Government Chief Information Officer (OGCIO), a division of the Department of Public Expenditure NDP Delivery and Reform, to learn more about current data holdings and data

collection, storage and reuse across and between Public Service organisations. The responses will also be used to help identify potential base registries and the challenges and opportunities around the reuse of data, in particular, data that has been already collected.



Advancing the Role of Pharmacy and Pharmacists in the Future Integrated Healthcare System

Key updates

Emerging Risks to Future Pharmacy Workforce

This multi-annual strategic project is nearing completion, with the final output, the Workforce Intelligence Report, being presented to Council for approval. This report, produced by Grant Thornton on behalf of the PSI, is the culmination of significant work (a literature review, workforce survey and focus groups) and input from a range of stakeholders. It is the first time that a report of its kind has been developed for the pharmacy profession in Ireland, and it includes important recommendations that have been identified to address the risks to the future sustainability of the workforce. A communication plan is being developed to ensure the report and its outputs are disseminated and incorporated into nationally led strategic workforce planning initiatives for the health system.

Review of the Continuing Professional Development (CPD) Model for Pharmacists

Work continues on the review of the CPD model for pharmacists, with independent external support from Mazars. Planning is underway to run focus groups with pharmacists from different practice areas towards the end of June/early July to gather feedback from the pharmacy profession on potential changes/adaptations/improvements that could be made to the current CPD model. Work will continue on this project during the summer, with a view to presenting a draft report to Council at its October meeting.

Developing a CPD Model for Pharmaceutical Assistants

Work on the project tasked with proposing a continuing professional development (CPD) model for pharmaceutical assistants has continued. Mazars, who are providing external support on this project, have completed their work and have presented a report recommending a proposed CPD model. The recommended CPD model is informed by desk-top research and engagements with national and international stakeholders conducted by Mazars. The report is being presented to Council at its meeting on 22 June.



Evolving a More Effective Regulatory Model for Community Pharmacies

Key updates

Specialist surveyor report on PSI guidance on non-prescription medicinal products containing codeine

In September and October 2022, the PSI undertook a specialist surveyor exercise to gain insight into the compliance of community pharmacies with the published 2019 PSI guidance on the safe supply of non-prescription medicinal products containing codeine to patients. The Regulatory and Professional Policy Committee considered the specialist surveyor report at its meeting on 8 June 2023. The report provides a summary of the specialist surveyor exercise conducted at 100 pharmacies.

Falsified Medicines Directive

A year has passed since the 'use and learn' phase ended on 30 May 2022. Since then, the percentage of packs in the market that have been successfully decommissioned peaked in December 2022 at 70.8%. For the week 20, May 15-21, the decommission rate was reported at 61.3%. Weekly end-users alert rates have fallen to under 0.05%. The IMVO is providing support to pharmacies that are verifying but not decommissioning.

Advance Reform of the Pharmacy Act project

The PSI Council identified the reform of the Pharmacy Act 2007 as a key priority in its Corporate Strategy (2021–2024). To support the work of the Department of Health, we committed to developing the PSI position paper on the need for reform of the Pharmacy Act 2007, which was submitted to the Department of Health in June 2022.

The position paper has recently been published on our [website](#). It outlines why significant legislative reform is needed and the challenges PSI experiences with using the Act in practice. In the paper, we described the most significant weaknesses that we have identified in the Act under the three main areas: regulation of pharmacies, regulation of pharmacy professionals and governance structures and the role of PSI Council.

Further to a meeting with the Department of Health in March 2023, we are in the process of commissioning an evidence review to examine reform of the regulation of pharmacies in the first instance, which will inform the development of evidence-based policy proposals for reforming the Act in this area.

PSI is committed to working with the Department to determine the best way to advance the reform of the Act in the interests of patients and the public.



Building our Capability and Performance as a Regulatory Organisation

Key updates

- **Strategic HR Matters**

Strategic Workforce Planning

The following competition was successfully completed since the last report:

- Programme Delivery and Innovation Analyst

We currently have the following campaigns in train for open recruitment:

- Quality Assessor I – Pharmacy Services (3.5 year fixed-term contract plus creation of a panel – competition to be re-advertised)
- Regulatory Solicitor
- Head of Strategic Policy, Research and Communication (18 month fixed-term contract to cover career break)

Campaigns in development are:

- 4 x Quality Assessor II – Pharmacy Services posts (posts sanctioned by the Department end of March)
- Business Support Services Assistant
- Finance and Support Services Executive

We are still awaiting the sanctioning of 4 priority posts which were submitted to the Department towards the end of 2022 to support the implementation of PSI's target operating model (TOM) that went 'live' in July 2021. A further 4 posts will then be re-submitted to the Department for consideration.

Blended working policy roll-out

The Blended Working Policy has been fully rolled out with 100% uptake. The policy will be reviewed in October 2023. Home equipment requirements following the ergonomic assessments carried out by physiotherapists are being progressed.

Staff Training

Manual Handling, Fire Warden and Customer Service training were carried out in Q2.

Refresher data protection training took place in PSI House on 30 May 2023 as part of the May Anchor Day for all staff to ensure ongoing compliance with data protection legislation.

First Aid, Performance Management and Fire Training are planned for Q3.

- **Embedding of the EFQM Model**

George Wilson, the PSI's EFQM Consultant, facilitated a workshop for PSI Staff at its Anchor Day on 25 April, providing an overview of the EFQM Model. This workshop forms part of the embedding of the EFQM Model within the organisation in 2023.

- **Business Transformation Programme (BTP) Update**

PSI continues to work closely with Codec to complete Phase 1.1. of the BTP. Phase 1.1 will be delivered significantly behind the original schedule set out. Currently, PSI staff are engaged in user acceptance testing to ensure functionality intended for release is of high quality. Whilst Phase 1.1 will be behind schedule, it will be delivered per the initially agreed scope and budget. Phase 1.1 will join up the public register with outcomes from the complaints process and will extend the register to include what is termed the 'Internet Supply List'. PSI is currently finalising requirements for improving the experience for members of the public interacting with the regulator (Phase 2 Complaints, Concerns and Queries), and this is an area of focus for our digital transformation journey through 2023. A broader review of the PSI/Codec commercial relationship will be undertaken in Q3 2023.

- **Disciplinary Committee and Council Training**

A meeting was held of the two Committees of Inquiry, the Professional Conduct Committee and the Health Committee, at PSI House on 10 May, facilitated by the Manager of Fitness to Practise & Legal Affairs. At the meeting, Committee members received an update on the new Publications & Disclosure Policy adopted by the Council in relation to Fitness to Practise and Complaints, the publication of outcomes in fitness to practise matters, and a report on Council decisions with regard to statutory complaints. A presentation was delivered on recent case law in the High Court in professional regulation matters, and in the afternoon, the PSI welcomed back Leslie Cuthbert to provide training to Committee and Council members on avoiding bias in decision-making as part of its ongoing commitment to fulfil its responsibilities under Section 42 of the Equality and Human Rights Act 2014, to (a) eliminate discrimination, (b) promote equality of opportunity and treatment of its staff and the persons to whom it provides services, and (c) protect the human rights of its members, staff and the persons to whom it provides services.

Procurement activity update for contract values in excess of €25k:

Service/Goods to be Procured	Current Status
Website Re-Design Development, Hosting and Support services	Following the completion of the direct market engagement, an evaluation panel meeting was convened on 12 April. Clarification meetings with the two tenderers took place in May, and the evaluation panel convened on 22 May to finalise the evaluation. A recommendation to the Registrar on a supplier is in progress.
Procurement Consultancy Services	Tender process is complete. Contract was fully executed on 18 May.
Pension Administration Services	Tender process is complete. Contract was fully executed on 12 June.
Third Country Qualification Recognition (TCQR) – Equivalence Examination (for existing TCQR route)	Open Procedure in progress. Request for Tender was published on 10 May 2023. The closing date for responses has been extended to 26 June.
TCQR - Adaptation Placement Service (for revised TCQR route)	Market Soundings was published on 9 June with a closing date of 30 June.

Appendix 1 – Statistical Summary

Complaints and Fitness to Practise (figures as of 13 June 2023)

For the purposes of this appendix, please note that references to '*last report date*' refers to the Registrar's Report submitted for the Council meeting on 27 April 2023.

Complaints for Screening Committee (Preliminary Proceedings Committee – PPC)

Total new complaints received year to date	33
New complaints received since last report date	11
Total open, active complaints*	56
Complaints considered by PPC since last report date **	8

* This figure may include complaints received prior to 2023 which are still being processed (15 complaints before Council)

**These complaints were heard over 1 meeting. 25% of these complaints met the KPI of the PPC decision within six months from the date of receipt of complaint to the date of the final PPC decision.

Fitness to Practise (as of 13 June 2023)

Inquiries

Total heard year to date *	8
Heard since last report **	3
Complaints being investigated/prepared for hearing	43

*2 inquiries not yet concluded. 37.5% meet the KPI of the inquiry being heard within 18 months from the date of the referral by the PPC to a Committee of Inquiry.

**2 took place before the PCC & 1 took place before the HC

Mediation

Total referrals to mediation since last report	1
Total referrals pending mediation	1
Held year to date	0

Sanction Hearings/ Undertakings/Dismissals/Applications before Council*

Heard since last report*	2
Heard year to date*	7
Sanction hearings/undertakings being prepared for Council *	2

*per registrant

High Court Sanction Confirmation Hearings

Heard year to date	1
Cases being prepared for High Court confirmation	1

Appeals

Heard year to date	0
Cases being prepared for High Court appeal	0
Judgment awaited	1

Call-Overs and Other Applications Before Committees of Inquiry

Callovers heard year to date:	
1. Professional Conduct Committee	1. 2
2. Health Committee	2. 2
Held since last report date	1. 1
1. Professional Conduct Committee	2. 1
2. Health Committee	

The next PCC and HC Callovers are scheduled for 14 September 2023

Interim Suspension Applications

Applications heard by Council year to date	1
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Prosecution

Cases being prepared for District Court Prosecution	1
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Professional Registration (figures as of 7 June 2023)

Route/Application Type	Applications Received 2023 to date.	Applications in Process (including applications received in previous years)
Third Country Qualification Recognition (TCQR) – excluding UK	72	283
Route/Application Type	Registrations/ Actions Completed 2023	
National Route	7	
EU Route	78	
Non-National Route (Third Country) – UK only	41	
Non-National Route (Third Country) (excl. UK)	16	
European Professional Card – Establishment of Service (Qualification Recognition)	6	
European Professional Card – Temporary & Occasional Provision of Service	0	
Voluntary Cancellations from Register	43	
Involuntary Cancellations from Register	17	
Restorations to Register following Voluntary Cancellation	7	
Restorations to Register following Involuntary Cancellation	2	
Certificates of Current Professional Status issued	31	
IMI Alerts (Internal Market Information) issued by PSI	2	

Retail Pharmacy Businesses

Registration of Retail Pharmacy Businesses (as of 7 June 2023)	
Number of Registered Retail Pharmacy Businesses	1,980 @ 7th June 2023
Retail Pharmacy Business Openings by Type	<p>New Openings (Permanent Relocation): (0)</p> <p>New Openings (Change of Ownership): (29)</p> <p>New Openings: (12)</p> <p>Total = 41</p>
Retail Pharmacy Business Cancellations by Type	<p>Voluntary Cancellations (Closure): (12)</p> <p>Voluntary Cancellations (Permanent Relocations): (0)</p> <p>Voluntary Cancellations (Change of Ownership): (29)</p> <p>Involuntary Cancellations: (1)</p> <p>Total = 42</p>
Number of Changes in Supervising and Superintendent Pharmacists. (Numbers as of 7 June 2023)	<p>Supervising pharmacist changes: 250</p> <p>Superintendent Pharmacist changes: 30</p>

Internet Supply Figures as of 8 June 2023	
Number of Pharmacies on Part A	173
Number of Non-Pharmacies on Part B	156

Regulation of Retail Pharmacy Businesses (figures as of 14 June 2023)

Pharmacy Inspections 2023		PSI 2023 Service Plan Pharmacy Inspection Key Performance Indicator (KPI)
Total number of on-site Pharmacy Inspections Visits to date.	63	160
Total number of registration-related Virtual Inspections to date.	10	20
Number of pharmacy re-inspections – including re-inspections following Registrar’s decision under Section 71(1)(d) to date.	3	0

Concerns

Total new concerns received year to date	70
New concerns received since last report date	19
Concerns reviewed since last report date	26
Open concerns	8

Investigation Activity 2023 (Part 7 of the Pharmacy Act / Inspection & Enforcement)		
No. of investigations open	No. of investigations initiated since the last Council meeting	No. of investigations closed since the last Council meeting
17	2	1
Investigation Activity 2023 (Section 67) – e.g., <i>Interviews / Statements / Pharmacy Visits / Professional Witness</i>		6

Information Governance as of 13 June 2023

No. of FOI requests received	Granted	Refused
3	2	1 (record did not exist)
No. of Subject Access requests received		
2	2	0
No. of Data Breaches	Reported to the Data Protection Commissioner (DPC)	Not meeting the threshold for reporting to (DPC)
2	1	1
Data Transfer Requests	Category: For Research Purposes	Category: IIOP
8	2	6